WORK PLAN FOR CUSTOMER FOCUS SCRUTINY ITEMS 2024/25

Working Draft for July 2025

Customer Focus Scrutiny Committee	Item	Director	Portfolio Holder	Origin of Business	Status
3 July 2025	Quarter 4 "Outturn Report" Budget Scrutiny	Strategic Director for Corporate Resources (DH)	Leader (Cllr Bialyk)	Scrutiny proposal Cllr Parkhouse	
3 July 2025	Eton Walk Refuse bin – Petition	Strategic Director for Operations (AP)	City Management (Cllr R Williams)	Petition	
3 July 2025	Anti-Social Behaviour in the City Centre – its causes and possible solutions	Strategic Director – People and Communities (JY)	Corporate Services & City Centre (Deputy Leader, Cllr Wright)	Scrutiny proposal Cllr Mitchell	
3 July 2025	Box-shifting Update	Strategic Director for Corporate Resources (DH)	Corporate Services & City Centre (Deputy Leader, Cllr Wright)	Agreed 3 October 2024 committee meeting	Head of Service Finance will bring the report.
3 July 2025	Annual Scrutiny Report	Strategic Director for Corporate Resources (DH)	Corporate Services & City Centre (Deputy Leader, Cllr Wright)	Annual Report	
25 September 2025	Portfolio Holder's Report (Cllr TBD)				

Updated 31/03/2025

25 September 2025	Key People Activity Across the Council	Strategic Director – People and Communities (JY)	Corporate Services & City Centre (Deputy Leader, Cllr Wright)	Scrutiny proposal Cllr Palmer
25 September 2025	Tenants Energy Review of our Passivhaus Council Homes*	Strategic Director – People and Communities (JY)	Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Scrutiny proposal Cllr Atkinson
13 November 2025	Portfolio Holder's Report (Cllr TBD)			
13 November 2025	Six-monthly update on Homelessness Strategy	Strategic Director – People and Communities (JY)	Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Proposed by Councillor Denning – half yearly report
13 November 2025	Quarter 2 Budget Scrutiny	Strategic Director for Corporate Resources (DH)	Leader (Cllr Bialyk)	Scrutiny proposal – Cllr Parkhouse
22 January 2026	Portfolio Holder's Report (Cllr TBD)			
19 March 2026	Portfolio Holder's Report (Cllr TBD)			
19 March 2026	Update on Street Cleansing and Bin Collection – Recycling and Food Waste Collection	Head of Operations (CC)	City Management (Cllr R Williams)	Yearly report

To be timetabled on 27 March 2025 subject to proforma being submitted [see October 3 minutes]:

• Budget proposal from Cllr Moore

